

Albania Profile (Latest data available: 2017)

Various statistics (Latest data available: 2016)

Fixed-telephone subscriptions per 100 inhabitants	8.5
Mobile-cellular subscriptions per 100 inhabitants	115.2
Fixed (wired)-broadband subscriptions per 100 inhabitants	7.2
Mobile-broadband subscriptions per 100 inhabitants	57.6
Households with a computer (%)	27.7
Households with Internet access at home (%)	37
Individuals using the Internet (%)	66.4

Policy Maker (Latest data available: 2017)

Please provide the name and contact details of the main Policy-Maker in charge of telecommunications/ICTs

Ministry of infrastructure and energy

Regulatory Authority (Latest data available: 2017)

Name of the telecom/ICT regulator	Electronic and Postal Communications Authority - AKEP
Please provide the name of the Head of the Regulatory Authority	PIRO XHIXHO
Please provide the exact title of the Head of the Regulatory Authority.	Chairman
Legal document creating the regulator	Law no. 8288, dated 18.02.1998, "On TRE"
Year separate regulator created	1998
Regulator also regulates other utilities	• Yes If Yes, specify utilities regulated: Regulatory Authority of Electricity.,
Regulator autonomous in decision making	Yes
Who is responsible for approving the budget of the Regulator? [2009]	The Council of Ministers
Sources of regulator's budget and % financed from each source	<ul style="list-style-type: none"> • Numbering fees, percentage: 7.6, • Spectrum fees, percentage: 37.1, • Contributions from regulated telecom operators based on turnover • Contributions from regulated telecom operators based on turnover percentage: 44.2, percentage of operator revenue (turnover): 0.37, • Other • Other, Source: Contributions from regulated postal operators based on turnover for market surveillance, revenue from domain.al, some other revenue, percentage: 11,
Reporting requirements of the regulator	• Report to Legislature/Parliament

Regulatory Functions (Latest data available: 2017)

Entity in charge of licensing	R
Entity in charge of interconnection rates	R
Entity in charge of price regulation	R
Entity in charge of technical standards setting	R
Entity in charge of radio frequency allocation and assignment	R
Spectrum Monitoring and Enforcement	R
Entity in charge of numbering	R

Entity in charge of type approval	R	
Entity in charge of service quality monitoring ²⁰⁰⁹	R	
Entity in charge of universal service/access	S R M*	M: Regulatory Authority designates the US providers after the final approval from the Minister
Quality of service standards setting ²⁰⁰⁹	R	
Entity in charge of enforcement of quality of service obligations	R	
Broadcasting (sound transmission)	O	
Entity in charge of broadcasting content	O	
Entity in charge of Information Technology	O	
Entity in charge of Internet content ²⁰⁰⁹	N	

S: Sector Ministry

O: Other Ministry or Government body

R: Regulatory Authority

Op: Operator

N: Not regulated

M: If more than one entity or another body is involved in this function, please explain

Level of Competition (Latest data available: 2017)

Local Fixed Line Services	C*
Domestic fixed long distance	C
International Fixed Long Distance	C*
Mobile	C*
IMT (3G, 4G, etc.)	C*
Wireless Local Loop	C*
DSL	C
Cable modem	C
Fixed Wireless Broadband	C*
Leased Lines	C
International Gateways	C*
Internet Services	C
Cable Television	C
Fixed Satellite Services (FSS)	C
Mobile Satellite Services (MSS)	C*
VSAT	C*

M: Monopoly

P: Partial competition (year when competition was introduced)

C: Full competition (year when competition was introduced)

N: N/A

Universal Service - services covered and operator obligations (Latest data available: 2017)

Definition of universal service/access exists	Yes
Universal access/service policy adopted	Yes
Voice services included in Universal service/access definition	<ul style="list-style-type: none"> • Voice telephony services • Fixed line private residential service as part of universal service definition • Individual mobile cellular service as part of universal service definition

Internet services included in Universal service/access definition	• Broadband as part of universal service definition
Other services included in Universal service/access definition	<ul style="list-style-type: none"> • Emergency services as part of universal service definition • Services for impaired/ elderly • Directory services as part of universal service definition
Operators under universal access/service obligation	<ul style="list-style-type: none"> • None of the above, please explain: Based on regulator assessment of US in 2013 (US status and plan 2013-2016 published in AKEP website), the market is already providing affordable access to telephony services (fixed and mobile), which are affordable and available regardless of geographical location (mobile). So there is no need to designate any operators as US providers. Public payphones are no more relevant (because of mobile access). Directory services are not available yet. Regulator is preparing rules of Directory services in order to have a market based provision of these services. Emergency services are provided free of charge from all operators. Special services to disabled people are provided through government subsidy directly to these people.,
Operators/service providers required to offer below-cost prices	No

Financing of Universal Service activities and/or Universal Service Funds (Latest data available: 2017)

Means of financing operator(s) universal access/service obligations	<ul style="list-style-type: none"> • Other Explain: Based on the answer provided for 5.1.3 above, the market is already providing some elements of universal service such as telephony access and calls in the whole territory of Albania (including mobile services) with affordable prices. So there is no compensation mechanism in place as the provision is commercial.,
Operational Universal Service Fund	No
If Yes, when?	No specific date set yet. There will be re-assessment of US status in Albania in 2016
Operators/ service providers required to contribute to USF	
Means of calculating USF contribution amounts	
USF financed by other sources	No
USF budget financing by source (in percentage)	
Regulator administrating USF	No
If No, name the entity responsible	
Other financing mechanisms for the provision of Universal service	No
If Yes, please explain [2003]	This target is issued in the law Nr. 8618, date 14.6.2000 in the Republic of Albania